



# ORGANIC MATTRESSES, INC.

## 20-Year Limited Warranty



Your OrganicPedic® by OMI mattress and foundation are made from the finest natural and certified organic materials by people who are committed to the highest standards of quality and workmanship. Please read the following carefully. This important information will affect the terms of your warranty.

### Warranty Coverage

This article is guaranteed to the original purchaser, against defects in materials and workmanship, by a 20-Year Limited Warranty. To protect the terms of your warranty, you must: (1) Support your OrganicPedic® mattress with an OrganicPedic® box spring or foundation or the equivalent; (2) Use Full-, Queen-, and King-size sets with a frame that has a metal or wood center support; (3) Carry the mattress only on its side. Do not use the handles for transporting the mattress, as they are intended only to help you rotate your mattress; (4) Platform beds are acceptable, provided the distance between each slat does not exceed three (3) inches.

### Items Not Covered by this Warranty

Body impressions (1" latex/1" innerspring) caused by the natural materials in your mattress conforming to your individual characteristics are not considered a defect. These impressions on the surface are caused by the normal settling and compacting of the organic cotton and premium Eco-Wool™ used in its construction. Turn your mattress frequently to reduce this condition. Any indication that your OrganicPedic® mattresses has been severely folded or bent can void this warranty. Any indication that the mattress and/or foundation has been jumped on can completely void this warranty, as jumping and/or standing puts unrealistic demands on seams, surface materials, and spring connections. Mattresses placed on solid wood boards, even if drilled with ventilation holes, are subject to mold and not covered by this warranty. Mattresses and/or foundations sold "as-is" and/or "floor models" are not covered by this warranty.

### Warranty Services

In the event that warranty service is required, your product will be repaired locally, if possible, or replaced at OMI's option. This warranty extends only to the original purchaser and is nontransferable. OMI reserves the right to refuse to repair any product which is found, upon inspection, to be in an unsanitary condition (for example, with mildew or any other type of stain). If identical materials are not available at the time of product service, OMI reserves the right to substitute materials which may be of a different pattern, but of equal or higher quality. Responsibility for transportation charges, if it becomes necessary to return products for service or replacement, shall be determined by OMI on an individual basis. OMI will pay freight charges for any defective products returned during the first year, subject to the limitations above.

### Proration of Warranty

All necessary replacements or repairs which are determined by OMI to be caused by manufacturing defects will be non-prorated for ten (10) years from the date of purchase. After ten years, repairs or replacement will be prorated based on a 20/2 percentage basis. During the 11th year, you will receive a repair or replacement credit equal to 20% of the original price. The credit will decrease by 2% each year for the following nine (9) years.

In order for this warranty to be valid, you must: (1) Be the original consumer purchaser, and have purchased the sleep set from one of our authorized dealers in the United States; (2) Provide a copy of the original store receipt, or other proof of dates, place of purchase, and purchase price; and (3) Provide the law label from the defective product.

ANY AND ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY, WHICH BEGINS WITH THE DATE OF PURCHASE BY THE CONSUMER. THE SERVICE TERMS STATED IN THIS WARRANTY SHALL BE THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF PRODUCT FAILURE DURING THE WARRANTY PERIOD. ORGANIC MATTRESSES, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT OR THE INABILITY TO USE THIS PRODUCT, OR FOR THE BREACH OF THIS OR ANY OTHER EXPRESS OR IMPLIED WARRANTY. OMI does not warrant that this product is suitable for any person's medical condition. OMI makes no warranty beyond what is contained in writing. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. OMI does not authorize any person to create for it any other obligation or liability in connection with this warranty. No expressed or implied warranties are extended to persons who purchase the product from anyone other than Organic Mattresses, Inc. or its authorized retailers, and all warranties to such persons, including the implied warranties of merchantability and fitness, are hereby excluded.

For warranty assistance or other product correspondence, please contact your Authorized Retailer or: OMI, 1335 Harter Pkwy., Yuba City, CA 95993; toll-free (800) 951-9196; fax (530) 790-6725; [www.organicpedicbyomi.com](http://www.organicpedicbyomi.com)

Authorized Retailer: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Model Name/Number: \_\_\_\_\_